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**Request for Applications (RFA)
Terms of Reference (ToR)**

**Appointment of Service Provider who will delivery and supply Dignity
Packs, alternatively known as Health Packs, for the Sex Worker
Programme**

Global Fund Grant Cycle 7: 1 October 2025 – 31 March 2028

Closing date: 4th of December 2025, 16h00: SAST

BID REFERENCE: CCI_GF_2111_01

Note:

- Only email applications will be considered. All applicants must follow the instructions laid out below and submit applications to RFA@ccisa.org.za before the closing date and time indicated above.
- Any relevant queries and or questions to be submitted to TORenquiries@ccisa.org.za not later than the 1st of December 2025 (14h00), and answers to frequently asked questions will be posted on the CCI website www.ccisa.org.za
- **All applications and or enquiries must contain the BID REFERENCE in the subject line.**
- Any changes to this RFA and any related documents or information will be published on the CCI website. Please check the CCI website regularly.

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INTRODUCTION AND BACKGROUND

The South African Global Fund Country Coordinating Mechanism (GF CCM) is responsible for overseeing the implementation of Human Immunodeficiency Virus (HIV) and Tuberculosis (TB) programmes funded by the Global Fund to fight Acquired Immune Deficiency Syndrome (AIDS), TB, and Malaria in the country. The GF CCM determines the content of the programming guided by the submitted South Africa's (SA) Request For Funding (RFF), the National HIV, TB and STI Strategic Plan (2023 – 2028), the modular framework, the budget envelope, and the output and outcome indicators and targets.

The GF CCM has selected the Centre for Community Impact (CCI) as one of the Principal Recipients (PRs) that will implement programmes to be funded by the grant in SA from the 1st of October 2025, until 31st of March 2028, a 30-month programme implementation period. The GF CCM decided that a PR should serve as a grants manager, while sub-recipients (SRs) will be the main implementers of the programmes. CCI therefore, invites service providers or other qualifying providers experienced in the provision of dignity/health packs critical in the implementation of Prevention Programmes for Sex Workers (SWP), their Clients and Other Sexual Partners.

SEX WORKER PROGRAMME OVERVIEW

This call for applications seeks to identify service providers who are efficient and effective implementers of the scope of work listed below. Applicants need to have implemented similar projects in the past. The specific scope of work is detailed within this document.

BACKGROUND

Disease Burden amongst Sex Workers

Sex workers (SWs) in SA remain a key population in the national HIV response, as outlined in the National Strategic Plan (NSP) 2023 - 2028. Recent estimates suggest that the number of female, male, and transgender SWs ranges from 132,000 to 182,000, with an intermediate estimate of 153,000. Adolescent SWs (aged 15–19) are estimated at nearly 5,000, with over 1,300 in Global Fund priority districts. In 2025, HIV prevalence among FSWs is projected to be 56.0%, with 96.1% of FSWs living with HIV and diagnosed. ART coverage is estimated at 72.8%, and 19.2% PrEP coverage among FSWs (Thembisa 4.8 model, 2025). In addition to HIV, FSWs in South Africa experience high rates of other STIs. The high prevalence of STIs among SWs in South Africa underscores the need for comprehensive sexual and reproductive health services tailored to this population. South Africa has one of the highest TB burdens globally, with an estimated 154,348 undiagnosed TB cases, 68% of whom are people living with HIV (PLHIV). SWs, along with men who have sex with men (MSM) and transgender individuals, have higher TB rates than the national average. Integrating TB services into SW programmes is essential for effective TB control.

Furthermore, mental health, substance use and drug use challenges are highly prevalent among SWs as well as high levels of gender based violence and human rights violations accordingly. A study in Soweto found that 53.8% of SWs were exposed to physical or sexual violence by intimate partners in the past year, with 46.8% perpetrated by clients and 18.5% by police.

Additionally, FSWs, particularly those living with HIV, are at increased risk of cervical cancer. A study found that 42% of HIV-positive female SWs had high-risk pap smear tests indicating precancerous cervical lesions. However, screening uptake remains low, with only 4% of SWs having ever been screened.

Programme Response and Strategic Direction

The Global Fund-supported Sex Worker Programme in South Africa has evolved to provide a comprehensive package of services, including HIV testing, ART, PrEP, TB and STI screening, mental health support, and gender-based violence services. By 2019–2022, a solid foundation had been laid through the district saturation model in 14 GF supported districts. The GC6 grant 2022–2025 grant cycle expanded coverage to 16 districts and the current GC7 grant (2025–2028) will scale up the programme to 18 districts by including the City of Johannesburg and City of Cape Town respectively. The programme aims to achieve 95% saturation in 18 districts, reaching an estimated 193,537 SWs with CORE and LAYERED peer-led services. Peer-led interventions, community-based microplanning, and integration of non-communicable diseases (NCDs) are key strategies. The programme also focuses on addressing the needs of SWs who are parents, including child health services and parenting support. Additionally, guidelines

for supporting minors who sell sex were developed and will be piloted. (aids.org.za).

While significant progress has been made in addressing the health and rights of SWs in South Africa, challenges remain, particularly in mental health, violence prevention, and access to screening services. Continued investment in comprehensive, human rights-based programmes is essential to reduce HIV transmission and improve the well-being of SWs.

PROGRAMME DESIGN

The Sex Work Programme aims to improve the health and wellness of SWs in SA and the envisaged outcomes are:

1. Prevent new infections of HIV, STIs and TB amongst SWs.
2. Improved 95- 95- 95 health outcomes for SWs, clients, and sexual partners through combination prevention approaches.
3. Reduced human rights, social and structural barriers to HIV, STI and TB prevention, care, and impact among SWs.
4. A strengthened health system for the implementation of the National Sex Work Plan (NSWP).

Programme delivery is grounded in community-based, peer-led microplanning and a cohort management approach. Services are provided through fixed sites, satellite and mobile clinics, safe spaces, and virtual platforms. The SW programme will enhance the tailoring of packages for transgender SWs, male SWs, young SWs, and SWs who are parents and, their sexual partners and where appropriate, linkages will be made to the relevant stakeholders.

- For **transgender SWs**, interventions will integrate psychosocial support, and targeted HIV/STI prevention and treatment services, while addressing barriers such as stigma, discrimination, and legal challenges.
- For **male SWs**, the programme will incorporate tailored HIV prevention messaging, mental health support, and harm-reduction interventions, recognising the intersection of sex work, sexual orientation, and masculinity-related stigma.
- For **young SWs**, services will emphasise age-appropriate sexual and reproductive health education, access to contraception, life skills development, and pathways to alternative livelihoods, ensuring protection from violence and exploitation.
- For **SWs who are parents**, the programme will integrate parenting support, child health services, and linkages to social protection programmes, recognising their dual role in sustaining their livelihoods and caring for dependents.

The programme will also target sexual partners of SWs, offering HIV testing, prevention, and treatment services to reduce reinfection risks and promote shared responsibility for health.

Where appropriate, strong linkages will be made to relevant stakeholders—including legal aid providers, social services, mental health professionals, and economic empowerment programmes—to address the broader determinants of health and well-being for SWs and their families.

PROGRAMME INTERVENTIONS

The programme is comprised of three categories of interventions, namely biomedical, behavioural, and structural as depicted in Table 1 below. Each intervention category is divided into 'core' and 'layered' services and activities. Core services will be provided by the selected programme implementers to all SWs enrolled in the programme. Furthermore, core services may be supplemented with the additional services known as layers. Layered services will be offered and provided to SWs based on their risk assessment profile and their individual needs. These services will be provided by SRs or through referrals to other service providers, such as the Department of Health, Department of Social Development, other NGOs, etc.

TABLE 1: SWP INTERVENTIONS

BIOMEDICAL	BEHAVIOURAL	STRUCTURAL
CORE • Offer of male and female condoms and lubricants, • Offer of HTS for HIV negative SW and those with unknown HIV status, • Risk assessments, • TB screening and STI screening	CORE • Small groups activities – (PSS, counselling, parenting skills, PrEP./ART, TB adherence, Youth support groups, substance use programs and support) • Harm reduction for SW who inject drugs	CORE • GBV screening and awareness in line with WHO Lives Framework.
LAYERS • HIV self-screening, pregnancy testing, annual pap smear, emergency contraception • PrEP, ART, monitoring, PMTCT, periodic presumptive treatment for STIs²¹, TB treatment, PEP, hepatitis B screening, mental health services, rectal care cervical cancer and HPV awareness, screening and referrals. • NCD screening and referral	LAYERS • Support for effective PrEP use • Emotional & psychosocial support • Peer-led adherence support • Parenting programmes for SWs who have children. • Teen parenting programme for young women who sell sex • Substance use programmes and support	LAYERS • Dignity packs with menstrual health • Mechanism to report and record human right violations. • Improve SRH service delivery by sensitizing health care workers and strengthening the HTA programme. • Legal services to enhance access to justice. • Violence prevention support • Post-violence care • Interventions for young people who sell sex • Increasing HIV service uptake among clients and non-commercial sex partners

GEOGRAPHICAL COVERAGE

The Sex Worker Programme (SWP), implemented under GC7, strategically targets 18 priority districts across eight provinces in South Africa. These districts were selected based on their high HIV burden, significant sex work activity, and alignment with national and provincial HIV prevention priorities. Five Sub-Recipients (SRs), each in charge of providing services across several provinces and districts, coordinate the program's decentralized implementation model. In order to maintain high-quality service delivery while guaranteeing efficiency, cost-effectiveness, and value for money, this structure is made to correspond with population size estimates (PSE).

Below is a breakdown of the SWP's geographic reach, showing districts and provinces covered during the GC7 period:

TABLE 2: SWP IMPLEMENTATION ARRANGEMENTS

PROVINCE	DISTRICT	PROVINCE	DISTRICT
Gauteng	City of Johannesburg	Western Cape	City of Cape Town
	Sedibeng	Eastern Cape	Alfred Nzo
	West Rand		Amathole
Limpopo	Capricorn		Buffalo City
	Mopani		Nelson Mandela Bay Metro
	Sekhukhune	KwaZulu Natal	King Cetshwayo
Free State	Lejweleputswa - Satellite		Ugu
	Thabo Mofutsanyane- Satellite		Zululand
Northern Cape	Frances Baard – Satellite	North-West	Bojanala - Satellite

SCOPE OF WORK

This call for applications seeks to identify a suitable service provider to supply and deliver 14 272 Health Packs or alternatively known as Dignity Packs for the Sex Worker Programme across the 18 implementing districts. The detailed scope of work is outlined below and will indicate all requirements and constituents of packs.

DIGNITY PACK SPECIFICATIONS

A Dignity Pack is regarded as one unit that contains the below items;

- i. Facecloth x 1
- ii. Toothbrush x 1
- iii. Toothpaste x 1
- iv. Bar of soap x 1
- v. Roll on x 1
- vi. Body Lotion x 1
- vii. Sanitary Towels x 10
- viii. Wet Wipes x 1 Pack
- ix. Draw String Bag x 1

Table 1 outlines each product which makes up the dignity pack as well as required specifications.

TABLE 3: PRODUCT SPECIFICATIONS PER EACH DIGNITY PACK

PRODUCT	QUANTITY PER PACK	SPECIFICATIONS
Facecloths	1	100% Cotton Material - Size: 30cm x 30cm - Colour: Any colour
Toothbrush	1	- Manual, individually packed - Soft, medium bristles with a standard head
Toothpaste	1	100ml unit - Must contain calcium and fluoride
Soap Bar	1	100g to 150g per bar - Non-fragranced - Antibacterial
Roll on	1	- Antiperspirant roll-on deodorant 50ml - Unisex scent
Body lotion	1	400ml - Non-fragranced - Aqueous cream
Sanitary Towels	1 pack	- Pack of 10's - Regular sized (length: 180mm to 220mm and width: 60mm-100mm), winged pads - Size and absorbent capacity must be suitable for normal flow. - Primary package shall be a plastic type with good seal integrity to protect the item from moisture and contamination during storage and transportation. - The instructions of use to be supplied as an insert in or on the primary packaging.
Wet Wipes	1 unit	- Pack of 80 wipes - Hypoallergenic and biodegradable - Free from dyes, sulphates and 0% alcohol - Dermatologically tested - pH balanced

Draw String bag	1	- Material: Nylon - Dimensions: 35cm (w) x 43cm (h) - Colour: Black - Branding/logo to be determined
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QUANTITY OF DIGNITY PACKS

The suitable service provider is required to supply and deliver a total 14 272 Dignity Packs to the respective Sub Recipient offices. The Dignity Pack must have all the contents and required specifications as indicated. A dignity pack is regarded as one unit when all products are packed into the draw string bag as listed.

PACKING SPECIFICATIONS

All items as outlined above must be packaged into the indicated Draw String Bag to be identified as one Dignity Pack.

The packaging of dignity packs for distribution should be into sturdy and durable carton boxes. Each box must clearly indicate the number of Dignity Packs enclosed and the boxes should be sealed upon delivery, to SR sites. The service provider will be required to ensure boxes are of a suitable strength to have parcels neatly, and safely, packed for distribution to delivery sites.

DELIVERY SCHEDULE

The delivery of dignity packs will be required to occur in two trenches as indicated below. The exact delivery address will be confirmed prior to delivery dates, however applicants to utilise the indicated delivery addresses for costing purposes. Once delivery is completed the service provider will be required to submit proof of delivery to CCI and the designated focal person agreed upon during award.

The first trench of stock will be delivered by latest 15th January 2026 to all sites. The second trench must be delivered in the week of 2nd to 6th March 2026 to all sites.

TABLE 4: THE DELIVERY SCHEDULE FOR DIGNITY PACKS

			TRENCH ONE 15 TH JANUARY 2026	TRENCH TWO 2 ND - 6 TH MARCH 2026
SITE	DISTRICT	DELIVERY TOWN	QTY OF DIGNITY PACKS	
GP 1	City of Johannesburg	Johannesburg, Gauteng	2 128	2 128
GP 2	Sedibeng		180	180
GP 3	West Rand		180	180
LIM 1	Capricorn	Polokwane, Limpopo	180	180
LIM 2	Mopani		180	180
LIM 3	Sekhukhune		180	180
FS 1	Lejweleputswa	Bloemfontein, Free State	180	180
FS 2	Thabo Mofutsanyane		180	180
NC	Frances Baard		180	180

WC	City of Cape Town	Cape Town, Western Cape	2 128	2 128
EC 1	Alfred Nzo	East London, Eastern Cape	180	180
EC 2	Amathole		180	180
EC 3	Buffalo City		180	180
EC 4	Nelson Mandela Bay Metro		180	180
KZN 1	King Cetshwayo	Zululand, KwaZulu Natal	180	180
KZN 2	Ugu		180	180
KZN 3	Zululand		180	180
NW	Bojanala	Johannesburg, Gauteng	180	180
			7 136	7 136

PREQUALIFICATION CRITERIA

NB: All applicants must have a broad-based black economic empowerment (BBBEE) level one (1) or two (2) or a sworn affidavit for eligible applicants.

EVALUATION PROCESS AND CRITERIA

The evaluation of submissions will be managed by CCI and the appointment of the successful service provider by CCI.

The evaluation process will be conducted according to the following stages:

STAGES	EVALUATION PROCESS
FIRST STAGE	- This stage assesses for compliance with pre-qualification criteria. - Applicants must have a broad based black economic empowerment (B-BBEE) level one (1) or two (2) only. A valid B-BBEE certificate, or applicable Sworn Affidavit is required. - Applications that do not comply will not be evaluated further. Please label this document as Annexure 1
SECOND STAGE	- This stage assesses compliance with Administrative Requirements. - All applicants MUST submit all the mandatory documents below and all LABELLED as indicated in the Table 5 below. - Applicants that fail to submit the administrative requirements will not be evaluated further.
THIRD STAGE	- This stage of the evaluation process assesses Technical Evaluation focusing on the ability to fulfil the requirements based on the scope of work. - Proposal quality, experience, and methodology. Supporting documents will be scored. The technical evaluation breakdown is outlined in Table 2. The 70% threshold score is required to proceed to the fourth and final stage (Price and BBEE).
FOURTH STAGE	This final stage will evaluate the cost-effectiveness and value for money aspects of all proposals. Proposed budgets should be within the available budget for the activity. Proposals will be scored, with cheapest scoring maximum score.

- **NOTE:** CCI is not obligated to prioritise costing over technical integrity of the applicant, and as such will not automatically select the lowest application.

SCORING MATRIX	
Technical Evaluation Score	70%
BBBEE	20%
Price	10%
TOTAL	100%

THE SECOND STAGE: ADMINISTRATIVE REQUIREMENTS

Applicants MUST submit all the mandatory documents below and all LABELLED as indicated in Table 5 below. Applicants that fail to submit the administrative requirements will not be evaluated further.

TABLE 5: ADMINISTRATIVE DOCUMENTATION

ANNEXTURE	DESCRIPTION
Annexure 2 *	Motivation / Cover Letter (include reference number and full contact details, dated and signed)
Annexure 3 *	Declaration of Interest - A declaration confirming the absence of any Conflict of Interest (COI); or alternatively a declaration stating any existing relationship with CCI employees or Directors. (Refer to COI Form to be completed).
Annexure 4 *	Signed Global Fund Code of Conduct for Suppliers of Services
Annexure 5 *	Proof of CIPC Legal Entity
Annexure 6 *	Valid SARS Tax clearance Certificate
Annexure 7 *	VAT Registration Certificate
Annexure 8 *	Valid B-BBEE certificate/Sworn Affidavit
Annexure 9 *	Detailed Proposal (Outlining methodology and approach as guided by the scope of work, product specifications, packaging, distribution logistics, and quality assurance measures. 2-5pages).
Annexure 10 *	Detailed Quotation (To contain the breakdown for costing per product, per pack and per delivery)
Annexure 11	List of current and completed projects of similar nature (past 5 years).

PLEASE NOTE:

- Documents marked with asterisk* are **MANDATORY**.
- Documents are valid only if obtained /certified within 6 months of the closing date where applicable.

THE THIRD STAGE: TECHNICAL EVALUATION SCORING MATRIX

The Technical Evaluation will be scored as outlined below;

CRITERIA	DESCRIPTION	SCORE WEIGHTING
Motivation / Cover Letter	Motivation letter with full contact details, dated, and signed (10 points).	10
Technical Proposal	Detailed proposal and description of the approach and methodology related to the scope of work. (30 points). <i>*Bidders are strongly encouraged to provide comprehensive details per item.</i>	30
Packing Requirements	The packing requirements are cleared demonstrated and align to the need of the scope of work. (10 points)	10
Delivery Logistics	Delivery logistics plan will be evaluated for accuracy and feasibility. Proposals must align with the specified timelines and logistical requirements (20 points)	20
Implementation Plan	Implementation plan is detailed and demonstrates a clear understanding of the scope of work with realistic deliverables and applicable timelines. (10 points)	10
Project list	Evidence of relevant experience of more than 3-5 years in similar projects. (10 points)	10
Cost effectiveness	Review of any value-add or value for money benefit as per of technical and/or costing proposal. (10 points)	10
TOTAL		100
TOTAL TECHNICAL EVALUATION TO BE AVERAGED OUT OF 70%		

THE FOURTH STAGE: PRICE

Bidder whom have successfully met all the administrative and technical evaluation on stage 1 and stage 2 and stage 3 will be further evaluated in stage 4 (Price).

PRICE	Score (Out of 10%)
Within 10% out of range of the budget (over or under) = 10 points	10%
Within 11 - 20% out of range of the budget (over or under) = 5 points	5%
Within 21% out of range of the budget (over or under) = 2 points	2%

APPLICATION INSTRUCTIONS

All applicants are required to:

- Only email-submitted applications will be considered.
- Mark their applications with “Application – DIGNITY PACKS – Name of Provider – BID Reference Number” in the email subject line.
- Should the application submission be too big for one email, applicants must submit batches as detailed below until all batches are submitted:
 - “Batch 1 - Application – DIGNITY PACKS – Name of Provider – BID Reference Number”
 - “Batch 2 - Application - DIGNITY PACKS – Name of Provider – BID Reference Number”

KEY DATES

The deadline for the submission of a fully completed application, including all relevant attachments, is the 4th of December 2025 (16h00: SAST). The key dates for the application process are shown in the table below.

STAGE	DATE / PERIOD
1. Publication of the Request for Applications	25 November 2025
2. Deadline for questions and request for information. Such must be directed to TORenquiries@ccisa.org.za	1 December 2025 (14h00: SAST)
3. Deadline for submitting applications. No late applications will be accepted.	4 December 2025 (16h00: SAST)
4. Evaluation period (indicative) during which additional details may be requested.	5 December 2025
5. Appointment of Service provider (Indicative)	8 - 10 of December 2025